



nitrobit
policy extensions

Price list – EUR

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Nitrobit Policy Extensions – Client Licenses

Client License Price

Quantity	Price per License
10	EUR 14,-
25	EUR 12,-
50	EUR 11,50
100	EUR 10,50
1000	EUR 9,-
over 1500	on request

Client License Price bundled with nitrobit group policy

Quantity	Price per License
10	EUR 25,-
25	EUR 21,-
50	EUR 19,50
100	EUR 18,-
1000	EUR 15,-
ab 1500	on request

Licenses for educational and academic institutions

Special prices can be requested.

License needs

For every workstation where the nitrobit policy extensions client is installed, one license is needed. In case a computer supports multiple logons via Terminal Services or similar technologies, one License is needed for every concurrent working user.

Media Kit

The nitrobit policy extensions Media Kit contains a CD-Rom with the current version as well as a printed out administrators guide

Prices per unit incl. mailing expenses

within Europe

€ 15,-

outside Europe

€ 20,-

Support

Standard Support

Standard Support has a maximum response time of 5 working days. Communication is made by e-mail or web. Standard Support covers installation problems and software failures, further support services of analytiq consulting gmbh are voluntary. A hotfix may be provided to solve software failures. Support is limited to 2 contact persons on the customer side. The customer accepts that analytiq consulting gmbh cannot guarantee support calls to succeed. The subscription right expires 6 months after the purchase.

Costs

nitrobit policy extensions Standard Support p.a. € 0,-

Extended Support

The Extended Support is available via phone, fax, e-mail and web at any time. Extended Support covers installation problems and software failures and additionally offers assistance for upgrades and migrations as well as reviews of operating and rollout concepts.

The maximum response time is one working day. A response to incoming requests will be given Mondays to Fridays from 09:00 until 18:00 hours. Usually a response is given on the same day. In case of a longer handling time, you will receive a first notice within the response time informing you about the current status.

Guarantee

The guarantee of the support service takes place to the best knowledge and does not include the warranty of the functionality of the programs on all systems. The analytiq consulting gmbh does not give any guarantee for the success of the information given regarding the offered services.

Excluded Services

The following services are not included within the Extended Support contract: On-site support, trainings, data recovery, data restores, programming, errors caused by improper usage of the product, repairs. The analytiq consulting gmbh is not responsible for third party products and services.

Costs

nitrobit policy extensions Extended Support – one Call	€ 125,-
nitrobit policy extensions Extended Support – 10 Calls	€ 1.050,-
nitrobit policy extensions Extended Support – p.a. unlimited Calls	€ 6.000,-

Upgrades

The analytiq consulting gmbh is continuously improving the product. Depending on the scope of enhancements, new Minor and Major Upgrades will be released respectively.

Upgrade fees for Minor Releases

Minor Releases can be purchased at no charge up to 12 months after the purchase of the product.

Upgrade fees to the next Minor Release of the current list price of the respective product	20 %
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Upgrade fees for Major Releases

Major Releases can be purchased at no charge up to 6 months after the purchase of the product.

Costs

Upgrade fees to the next Major Release of the current list price of the respective product	40 %
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Upgrade-Abonnement

The Upgrade-Abonnement entitles to receive all Major and Minor Upgrades. Additionally, the Standard Support will be extended to the duration of the Upgrade-Abonnement.

Costs

nitrobit policy extensions Upgrade-Abonnement annually fee of the purchase price of the respective product	20 %
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Maintenance

Standard Maintenance

Standard Maintenance includes the supply with patches for software failures, compatibility testing and adaptations to new operating system releases, as well as documentation maintenance of a certain software version. Only software versions with valid Maintenance are entitled for support and upgrades.

The maintenance period of a software version ends 6 months after the release of a new Minor Version and 12 months after the release of a new Major Version respectively.

Costs

nitrobit policy extensions Standard Maintenance € 0,-

Extended Maintenance

Extends the maintenance period of a certain software version beyond the Standard Maintenance period. Extended Maintenance enables the client to receive basis support throughout the complete duration of the Extended Maintenance period.

Alternatively to the Extended Maintenance we suggest an Upgrade-Abonnement, which entitles the client to receive all upgrades.

Please note, that the combination of Upgrade-Abonnement and Extended Maintenance does not make sense.

Costs

nitrobit policy extensions Extended Maintenance
of the purchase price per Version and year 10 %

Effective 24-09-2008

All earlier price lists loose their validity.

Prices and products can change without earlier notification.